



Continuous Improvement of the STOW Certification Programme

The STOW Implementation Board is committed to the continuous improvement of the STOW programme and asks contractors to continue sharing feedback on the performance of STOW Assessors, aspects of the STOW certification process and the STOW programme in general.

Prior to COVID-19 we began conducting periodic onsite spot checks during STOW audits to obtain additional feedback on Assessors' performance and to identify areas for improvement in the certification process. However, due to the COVID-19 restrictions, this initiative has been discontinued until further notice.

Contractors who have information or recommendations on Assessors, or any other aspect of the STOW programme are therefore encouraged to speak directly with the staff members of the STOW Project Office at (354-4189, 361-1299 or 354-4183) in the first instance. Alternatively, you can email us at Keina@energy.tt; or Ayanna@energy.tt or complete the [General Feedback Form](#) which is available on the STOW website.